

FRAUD AND ABUSE LAWS OF THE MEDICARE ACT

To aid Tender Loving Touch Home Health, Inc. in the attainment of its mission or providing quality of health care to the public on the home care setting, certain standards of conduct have been developed and approved by the Board of Directors and agency's leadership. It is thereof expected that all employees and contracted individuals – will thoroughly understand and conduct themselves according to the tenets stated below:

THE MEDICARE STATUES PROHIBIT THE FOLLOWING:

1. Submission of false claims for the purpose of obtaining payments or benefits. Omission of information for this purpose is also prohibited.
1. The provision of false information material misrepresentation of facts to obtain and maintain certification as a Medicare participation Home Health Agency.
1. Conversation of any payment for the programs to use other than for use of the person on whose behalf the payment was made.
1. Solicitation, receipt, offer or payment of any remuneration (Kickbacks, bribes, rebates) in return for referral of Medicare patients or in return for recommending or arranging for the purchase, lease or orders any Medicare related services. This provision is known as the Anti-Kickback Stature.
1. Submitting a claim for services that are never rendered to the beneficiary or that Home Health Agency knew it was not medically necessary for the beneficiary.
1. Submitting a claim for services that were rendered and were medically necessary but providing false information to substantiate the claim.
1. Receiving Medicare benefits that are rightfully due to another Home Health Agency.
1. Submitting duplicate bills, such as submitting two claims to Medicare for the same services or one claim to Medicare to beneficiary for the same service.
1. Submitting claims for services provided by practitioners who have been excluded from participation in the program or who are unlicensed.
1. Submitting claims at higher prices for Medicare ad Medical patients than for other patients.

The type of disciplinary action which may be taken in response to violation of this code of conduct will be determined on an individual basis to include but not limited to the following:

- a. Report incident to licensing agencies where applicable
- b. Oral Warning
- c. Written Warning
- d. Suspension without pay
- e. Demotion
- f. Probation

VIOLATION OF THE MEDICARE FRAUD ABUSE LAWS MAY RESULT IN FINES UP TO \$ 25,000.00 AND 5 YEARS IMPRISONMENT.